

V Semester B.B.A. Examination, March 2023  
(CBCS) (F+R) (2022 – 2023 Onwards)  
**BUSINESS ADMINISTRATION**  
**Paper – 5.3 : Management Information and Technology**

Time : 3 Hours

Max. Marks : 70

***Instruction : Answer should be written in English only.***

**SECTION – A**

Answer any 5 sub-questions. Each carries 2 marks.

**(5×2=10)**

1. a) Name the various classes of computers.
- b) State any two pointing devices.
- c) What is ROM ?
- d) What is Windows Explorer ?
- e) State any two mail merge features in MS-Office.
- f) What is conditional formatting in Excel ?
- g) What is computerized accounting ?

**SECTION – B**

Answer any three of the following questions. Each question carries five marks.

**(3×5=15)**

2. List out the role of different types of application and software available these days.
3. Explain briefly the various types of computers.
4. State the salient features of Windows 7 ?
5. Distinguish between DOS and Windows.
6. Explain the advantages of tally.



SECTION – C

Answer **any three** of the following questions. **Each** question carries **twelve** marks.

**(3×12=36)**

7. Explain the different advantages of using MS-Excel spreadsheet with suitable examples.
8. Explain the different types of Data Models.
9. Write short notes on :
  - a) Spell checker
  - b) Mail merge
  - c) Header and footer.
10. Explain the various steps involved in company creation in tally.
11. What is hierarchical data model ? Explain its advantages and disadvantages.

SECTION – D

Answer the following **compulsory** question. It carries **nine** marks.

**(1×9=9)**

12. List out the factors for success of the MIS.

OR

Prepare the different flow charts of office automation.

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